

AS A REMINDER TO SHENANDOAH VALLEY SOCIAL SERVICES' CUSTOMERS

Did you know, without coming into the office, you can:

Apply for benefits:

commonhelp.virginia.gov	Common Help	apply for benefits electronically online AND report changes	TANF, SNAP, Medicaid, Energy and Child Care
1-855-635-4370	Enterprise Customer Service	apply for benefits over the phone	TANF, SNAP, Medicaid
1-855-242-8282	Cover Virginia	apply over the phone AND report changes	Medicaid

Get in contact with your worker to report changes, ask questions or request a paper application be mailed to you through these options:

Call your worker directly or send an email directly (you can also send verifications via email or fax)

Call our Verona Office location's main desk at 540-245-5800

Call our Waynesboro Office location's main desk at 540-942-6646

Send verifications via fax to the Verona Office location's main desk at 540-245-5804

Send verifications via fax to the Waynesboro Office location's main desk at 540-942-6569

**** When sending verifications, please include your worker's name and your case number****

Make a report of abuse, neglect and/or exploitation:

Child Protective Services: 540-245-5800 x6 (Monday through Friday 8 am-5pm) and/or 1-800-552-7096 (after 5pm on weekdays and on weekends)

Adult Protective Services: 540-942-6648 (Monday through Friday 8 am-5pm) and/or 1-888-832-3858 (after 5pm on weekdays and on weekends)